

BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28<sup>th</sup> day of June 2019

C.G.No:372/2018-19/Anantapur Circle

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

*Between*

S.Veera Goud,  
2-53,  
B.C. Colony,  
Malyam (V),  
Kaneikal (M),  
Anantapur -Dist

Complainant

*AND*

1. Assistant Executive Engineer/O/Kaneikal  
2. Deputy Executive Engineer/O/Uravakonda  
3. Executive Engineer/O/Kalyanadurg

Respondents

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**ORDER**

1. Complainant presented a complaint before this Forum stating that he is having domestic service connection No.7531320000313, a huge bill of Rs.5,00,000/- was issued against his service connection and hence requested to arrange to inspect the meter and order to waive the above amount.
2. Respondents No.1 and 2 filed joint written submission wherein they have stated that the development charges case erroneously booked against the complainant service has been rectified transferring the amount to 313 of N.H. Puram (V) pertaining to BSNL Tower. The respondents have also enclosed letter of the complainant addressed to the Forum informing that Rs.5,00,000/- amount was deleted and expressed his gratitude in resolving the grievance.

**DESPATCHED**  
DATE 4/7

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3. On perusal of the account copy of the service connection it is evident that the erroneously debited amount on the complainant service has been rectified by the respondents during Feb'2019.
4. In view of the above the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28<sup>th</sup> June 2019.

Sd/- Member (Finance)	Sd/- Member (Technical)	Sd/- Independent Member	Sd/- Chairperson
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**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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